Social Engineering Detection : Phishing URLs

Utkarsh Singh¹ Dept. of CSE Chandigarh University Mohali, India

Tanya Jaiswal⁴ Dept. of CSE Chandigarh University Mohali, India Ashvini Kumar² Dept. of CSE Chandigarh University Mohali, India

Sudhanshu Shekhar⁵ Dept. of CSE Chandigarh University Mohali, India Pratham Jain³ Dept. of CSE Chandigarh University Mohali, India

Gurleen Kaur⁶ Dept. of CSE Chandigarh University Mohali, India

Abstract:- In the digital age, the proliferation of malicious phishing URLs poses a significant threat to online security. While conventional machine learning algorithms have been employed to combat this menace, our research pioneers the use of ensemble methods, including XGBoost and Random Forest, for phishing URL detection. Our methodology involves collection of the data, preprocessing it then feature extraction followed by model training, evaluation and comparison. Notably, our results reveal the superior accuracy of ensemble methods in distinguishing phishing URLs from legitimate ones. These findings underscore the potential of ensemble methods as a game-changing asset in the battle against cyber threats, promising enhanced online security and the protection of sensitive user information.

Keywords:- Social Engineering, Phishing URLs, Cyber Security, Machine Learning.

I. INTRODUCTION

In the digital age, where the exchange of information and communication are paramount, individuals and organizations alike face an ever-increasing threat from social engineering attacks, with phishing being a notorious exemplar. Within this realm, one insidious tactic has emerged as a primary conduit for deceit and exploitation: phishing URLs. These malicious web links, often camouflaged as legitimate destinations, are designed to deceive unsuspecting users into divulging sensitive information or unleashing cyber threats.

Just like any file on a computer can be located by supplying its filename, any website can be located using a URL. Each Uniform Resource Locator (URL) has two primary components: the protocol and the resource identifier. The protocol is the first part of the URL, and it specifies the method used to access the resource. For example, HTTPS is a secure version of HTTP that is used to retrieve hypertext documents. Other protocols include File Transfer Protocol (FTP), Domain Name System (DNS), and more. The second part of the URL is the resource identifier, which is used to grant access to an online destination. For instance, in the URL https://www.google.com, identifier the resource "www.google.com".

Asadullah Safi [1] has described several types of phishing attacks, including email, web and link manipulation.



Fig 1 Types of Phishing Attacks

The requirement of robust and efficient mechanisms to detect phishing URLs has never been more critical. The stakes are high, encompassing not only the protection of personal data but also the preservation of trust in online transactions and communication.



Fig 2 Example of a URL

This research paper delves into the domain of "Social Engineering Attack Detection: Phishing URLs." It focuses on harnessing the capabilities of multiple machine learning models, in combination with ensemble methods, to discern phishing URLs from their legitimate counterparts. This research strives to illuminate the efficacy of different models and their potential for enhancing the accuracy and timeliness of detection, ultimately bolstering cybersecurity defenses in a world where the preservation of digital trust is paramount.

II. RELATED WORK

The field of spam and social engineering detection has witnessed significant advancements over the years, with researchers proposing various techniques and models to combat these security threats. In this literature survey, we reviewed 6 papers on Phishing Detection Systems.

Qabajeh et al. [2] have recently devoted themselves to research on traditional and automatic phishing detection technology. Raising awareness, educating users, holding regular courses or seminars, and utilizing legal opinions are some of the strategies to prevent phishing. Product and machine learning techniques are discussed in the context of protection against computerized or automated phishing.

Kunju et al. [3] Use investigative methods to investigate phishing attacks. Research provides various techniques and solutions for detecting phishing attacks. Research shows that a number of proposed remediation measures are not sufficient to deal with phishing attacks.

Kathrine et al. [4] proposed a framework to detect and prevent various phishing attacks. This study proves that machine learning-based algorithms can identify real-world benefits. The literature examined in this project includes only 11 studies, and deep learning techniques used in combating phishing websites are not included in the studies. These are the limitations of this study.

Benavides et al. [5] conducted a review and analyzed different methods used by other researchers to use deep learning to detect phishing attacks. In summary, there are still large differences in deep learning algorithms for detecting phishing attacks. This study has only 19 articles published between 2014 and 2019 in the existing literature.

Arshad et al. [6] show different types of phishing and anti-phishing in their work. According to SLR's analysis, the most commonly used phishing tactics include spear phishing, email spoofing, phone phishing and email manipulation. The study found that machine learning methods were the most accurate.

Shantanu et al. [7] In his paper, decided to find bad URLs as a binary classification problem and evaluated the performance of several well-known machine learning classifiers. The model was trained using Kaggle's public database of 450,000 URLs.

Table 1 shows the details of data analysis of phishing detection systems.

Author and Vear Aim		Main Findings	Limitations	
Autior and Tear				
	This review article contrasts	Machine learning and rule	Sixty-seven studies were	
	conventional anti-phishing techniques,	generation are ideal for stopping	evaluated, but the studies	
Qabajeh et al. [2],	such as utilizing a legal viewpoint,	phishing attempts because of the	did not include an in-depth	
2018	educating users, holding recurring	high detection rate and, more	study.	
	training sessions, and increasing	importantly, the results are easy		
	awareness.	to understand.		
	This article provides an overview of	This study indicates that	In the literature reviewed	
	various machine learning algorithms	detecting phishing websites with	in this study, only 14	
Kunin et al. [2] 2010	such as kNN, Naive Bayes, Decision	a single method is insufficient.	studies discussed machine	
Kuliju et al. [5], 2019	Trees, SVM, Neural Networks and		learning.	
	Random Forests to detect phishing			
	websites.			
Kathrine et al. [4], 2019	This project introduces various phishing	This study shows that machine	Just 11 studies were	
	attacks and the latest protection	learning-based algorithms can	covered in the work, and	
	techniques. This study provides a	identify real-world benefits.	Deep Learning methods for	
	framework for identifying and avoiding		phishing website	
	phishing scams.		mitigation are not included	
			in the research.	

Table 1 Phishing Detection Systems

CON	No. 2456 2165	
ISSIN	INO:-2430-2103	

Author and Year	Aim	Main Findings	Limitations	
	The purpose of this literature review is	This project only considers the	In summary, there is still a	
Demonsides at al [5]	to evaluate various proposals from other	search terms phishing and deep	huge gap in the field of	
2020	researchers for using deep learning to	learning, including 19 studies.	deep learning algorithms	
2020	identify phishing attacks.		for detecting phishing	
			attacks.	
	This study discusses various phishing	They came to the conclusion	The research only draws	
Archad at al [6]	strategies and protection against	that email manipulation, phone	from twenty studies.	
2021	phishing.	phishing, spear phishing, and		
2021		email spoofing were the most		
		often used phishing strategies.		
Shantanu et al. [7], 2021	This study examines various	In this paper, they address the	The models in this work	
	classification models to determine	binary classification problem of	were not constructed using	
	which one has the best accuracy on a	malicious URL detection and	ensemble methods.	
	dataset of phishing URLs.	evaluate the performance of		
		various popular machine		
		learning classifiers.		

III. METHODOLOGY

In this research, we present our methodology for the robust detection of malicious URLs, with a specific focus on machine learning models, feature engineering, and ensemble methods for classification. We embark on this journey through a systematic set of steps.

We begin with the pivotal phase of data collection. The dataset [8] is taken from www.kaggle.com which includes 507195 Unique URLs out of which 72% are Good URLs and 28% are the Malicious ones as shown in Table 2. Data preprocessing follows, an indispensable step to ensure the integrity of the dataset. The data is diligently cleaned to eliminate inconsistencies and noise. We also perform feature extraction, deriving significant attributes from the URLs, including domain, path, length, and the presence of special characters. These extracted features will be instrumental as input variables for our machine learning models.

Good URLs	Malicious URLs		
72%	28%		
3,65,180	1,42,015		

To effectively train the model and test, the data is divided into two groups: training and testing. The training process will enable our model to learn from past data, and the light test will be evidence of evaluating the model. The initial selection of machine learning models [7] was diverse and included many types of learning. Choose models such as support vector machine (SVM), nearest neighbor (KNN), decision trees, random forest, gradient boosting, and packing and boosting transport integration. These models represent a wide range of distribution strategies. After model selection, the next step is the training phase. The selected model is trained on the training data, a process that involves fine-tuning hyperparameters to improve its performance.

Discover the power of collaborative processes to increase the efficiency of distribution. This includes looking at methods like random forest integration, gradient boosting integration (like XGBoost), AdaBoost, and Stacking.

The core of our research is the comparative analysis. We delve into the performance of each model in-depth, with a focus on both traditional and ensemble methods. Through this analysis, we dive into the strengths and limitations of each model and evaluate their accuracy and robustness in distinguishing malicious from legitimate URLs.

The below flow diagram describes the flow of our model which involves, firstly the Pre-processing phase followed by the detection phase. The Pre-processing phase contains webpage feature generation, extraction and feature vectorization. The detection phase contains training set and testing set, feature model training and result analysis.



Fig 3 Phishing Model Flow Diagram

ISSN No:-2456-2165

IV. EXPERIMENTAL ANALYSIS

Feature Extraction: Feature extraction [9] is the process of representing or enhancing features to make machine learning models more efficient. It helps in reducing the size and speeding up the work. The most common methods are discriminant analysis and principal component analysis.

Feature scaling: Feature scaling is a process of scaling data features within a fixed range. It is used during data preprocessing to handle high variance data. Without detailed information, machine learning models tend to give more weight to higher values and less weight to lower values. It is one of the most important and time-consuming steps in the previous document.

Large files are divided into 80-20 rules. Each model is trained on 80% of the data and tested on the remaining 20%.

Measurements used to Evaluate Classification Models:

- True Positive (TP): Model predicts True and the result is also True.
- False Positive (FP): Model predicts True but the result is False
- True Negative (TN): Model predicts false and the result is also False.
- False Negative (FN): Model predicts False but the result is True.
- Accuracy: It is the true values divided by total number of values

$$Accuracy = \frac{TP + TN}{TP + TN + FP + FN}$$
(1)

Precision: The ratio of correct predictions to the total number of correct predictions.

$$Precision = \frac{TP}{TP + FP}$$
(2)

Recall: It is predicted true values divided by the total actual true values.

$$Recall = \frac{TP}{TP + FN}$$
(3)

F1-score: F score is the harmonic mean of precision and recall.

$$F1 - Score = 2 * \frac{Precision * Recall}{Precision + Recall}$$
(4)

Table 3 shows the position of TP, TN, FP and FN in a confusion matrix.

	Positive	Negative
Positive	True Positive	False Positive
Negative	False Negative	True Negative

Use the metrics above to train and evaluate different models. Two integration methods are used: Random Forest and XGBoost classifier. A prediction accuracy of 92.1% was achieved using random forest classification. A prediction accuracy of 93.7% was achieved using XGBoost.

➢ Random Forest

Random forest [10] is a popular machine learning algorithm suite that aims to reduce variance by using a series of deep decisions to train a model consisting of different domains of the same training; The results are then shown as average values to obtain the final classification.

The results of the random forest integrated model are shown in Figure 4. It shows the model's accuracy, precision, recall, and F-score.



> XGBoost

XGBoost [11] is an efficient, adaptable, and portable gradient boosting algorithm. To get good results, it makes use of weighted classifiers, tree pruning, and parallelization.

The results of the XGBoost integrated model are shown in Figure 5. It shows the model's accuracy, precision, recall, and F-score.



Fig 5 XGBoost Results

The confusion matrix values of random forest and XGBoost are shown in Table 4.

Table 4 Confusion matrix values					
	Random Forest		XGBoost		
	Positive	Negative	Positive	Negative	
Positive	242	32	220	18	
Negative	22	235	12	180	

The below Table 5 shows the summary of the test results of random forest and XGBoost.

Table 5 Summary of Test Results					
Algorithm	Random Forest	XGBoost			
Accuracy	0.921	0.937			
Precision	0.883	0.938			
Recall	0.914	0.949			
F-Score	0.898	0.928			

In Table 5, XGBoost accuracy, precision, recall and F-Score values are more than random forest.

_

V. **COMPARATIVE ANALYSIS**

Various classification models have been made earlier for classifying the phishing URLs into Safe or Malicious ones. One such work is done by Shantanu et. al. [7] where he chose non-ensembled training models Naïve Bayes, KNN and Support Vector Machines. Another one was Sharad Rajendra Parmar et. al. [12] who used algorithms Logistic Regression and KNN to train his model. Table 6 shows the comparative analysis of various algorithm results.

Table 6 Comparative Analysis of Various Algorithms						
Author	Algorithm	Accuracy	Precision	Recall	F-Score	
Shantanu et. al.	Naïve Bayes	0.891	0.881	0.843	0.876	
	KNN	0.917	0.890	0.812	0.910	
	SVM	0.921	0.901	0.842	0.913	
Sharad et. al.	Logistic Regression	0.924	0.929	0.936	0.932	
	KNN	0.543	0.605	0.548	0.756	
Our Models	RF	0.921	0.883	0.914	0.898	
	XGBoost	0.937	0.938	0.949	0.928	

Below Fig. 6 Shows the Comparative Analysis of the algorithms used earlier and our ensemble methods.



Fig 6 Comparative Analysis of Algorithms

From the above figure, we can see that our models - Random Forest and XGBoost have performed well in all the metrics like Accuracy, Precision, Recall and F-Score.

ISSN No:-2456-2165

VI. CONCLUSION

To reduce phishing attacks or malware attacks, the learning process can be a very good technique because it can classify good and non-bad phishing URLs. All conditions are taken into account; We can say that learning together can produce good classification results. The rationale behind this is that ensemble learning solves a given problem by combining the best features of several models. This method significantly enhances the classification.

To get much better outcomes, other combinations of various machine learning models can be investigated in future studies. It is evident that the ensembled algorithms which are combinations give much better results than the individual machine learning algorithms.

REFERENCES

- [1]. Asadullah Safi, Satwinder Singh, "A systematic literature review on phishing website detection techniques", Journal of King Saud University, Volume 35, Issue 2, 2023, pp. 590-611, ISSN 1319-1578
- [2]. Qabajeh, I., Thabtah, F. 2018. "A recent review of conventional vs. automated cybersecurity antiphishing techniques". Computer Sci. Rev. 29, 44–55.
- [3]. Kunju, M.V., Dainel, E., Anthony, H.C., Bhelwa, S., 2019. "Evaluation of phishing techniques based on machine learning", 2019 International Conference on Intelligent Computing and Control Systems, ICCS 2019, Iciccs, pp. 963–968.
- [4]. Kathrine, G.J.W., Praise, P.M., Rose, A.A., Kalaivani, E.C., 2019. "Variants of phishing attacks and their detection techniques", Proceedings of the international Conference on Trends in Electronics and Informatics, ICOEI 2019, Icoei, pp. 255–259.
- [5]. Benavides, E., Fuertes, W., Sanchez, S., Sanchez, M., 2020. "Classification of phishing attack solutions by employing deep learning techniques: a systematic literature review". In: Rocha, Á., Pereira, R. (eds) Developments and Advances in Defense and Security. Smart Innovation, Systems and Technologies, vol 152. Springer, Singapore.
- [6]. Arshad, A, Rehman, A.U., Javaid, S., Ali, T.M., Sheikh, J.A., Azeem, M., 2021. "A Systematic Literature Review on Phishing and Anti-Phishing Techniques.".
- [7]. Shantanu, B. Janet and R. Joshua Arul Kumar, "Malicious URL Detection: A Comparative Study," 2021 International Conference on Artificial Intelligence and Smart Systems (ICAIS), Coimbatore, India, 2021, pp. 1147-1151, doi: 10.1109/ICAIS50930.2021.9396014.
- [8]. https://www.kaggle.com/code/anseldsouza/phishingurl-classification-using-knn-and-lr/input
- [9]. Rakesh Verma, "What's in a URL: Fast Feature Extraction and Malicious URL Detection", ACM ISBN 978-1-4503-4909-3/17/03

- [10]. Ali, Jehad, Rehanullah & Ahmad, Nasir & Maqsood, Imran. (2012). "Random Forests and Decision Trees", International Journal of Computer Science Issues (IJCSI).
- [11]. Chen, Tianqi & Guestrin, Carlos (2016)."XGBoost: A Scalable Tree Boosting System". pp. 785-794. 10.1145/2939672.2939785.
- [12]. Parmar, Sharad, 2020 "Detection of Phishing URL using Ensemble Learning Techniques" Master's thesis, Dublin, National College of Ireland.